## 2 The University's contract with you

- 2.1 By completing the University's online booking process for a place in relation to a CILEx Course ("Booking"), you automatically enter into a legally binding contract with the University on these Terms.
- You will receive an email confirmation of your Booking with one (8)102sGee8s0d82 ofc[thbe)]TET17(ve)]TEBooking. If you do not receive this, please promptly cq8g1.04 Tf1 0 0 1 199.61 652.42 Tm0.102 g0.102 G

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A2	You cancel <b>on or before</b> the end of the Cooling Off Period <b>but</b> your CILEx Course <b>has</b> already started.	Any CILEx Course Fee already paid will be refunded but the University will <b>deduct</b> from your refund: <ul> <li>a reasonable and proportionate sum commensurate with the amount of time that your CILEx Course has been running up to the date of cancellation;</li> <li>where you have accessed any digital content (such as CILEx Course materials) before cancelling, a reasonable charge for the digital content you have accessed; and</li> <li>a reasonable administrative fee to cover the dealing with the Booking up to the point of cancellation.</li> </ul>
A3	You cancel <b>after the end</b> of the Cooling Off Period <b>but before</b> the start date of your CILEx Course.	Any CILEx Course Fee already paid will be refunded but the University will deduct from your refund:  where you have accessed any digital content (such as CILEx Course materials) before cancelling, a reasonable charge for the digital content you have accessed; and  a reasonable administrative fee to cover the costs and expenses incurred in dealing with the Booking up to the point of cancellation.
A4	You cancel after the end of the Cooling Off Period and once your CILEx Course has started but you cancel within a period of up to two months after the start date of your CILEx Course.	Any CILEx Course Fee already paid will be refunded but the University will deduct from your refund: <ul> <li>a reasonable and proportionate sum commensurate with the amount of time that your CILEx Course has been running up to the date of cancellation;</li> <li>where you have accessed any digital content (such as CILEx Course materials) before cancelling, a reasonable charge for the digital content you have accessed; and</li> <li>a reasonable administrative fee to cover the dealing with the Booking up to the point of cancellation.</li> </ul>

A5	You cancel after the end of the Cooling Off Period and any time from the commencement of the third month after the start date of your CILEx Course.	You will not be entitled to any refund of any CILEx Course Fee already paid.

## The University's right to cancel

- 5.7 The University reserves the right to refuse or cancel your booking on your CILEx Course for any of the following reasons:
  - 5.7.1 If you do not provide us with a Certification Number issued to you by CILEx Regulation Limited.

## 6 <u>Deferral and Intermission</u>

6.1	You may request to cancel your current reserved CILEx Course place and reserve a
	new place

why you wish to Transfer and

9.2 Where the University makes changes to the content and structure of your CILEx Course as well as the dates, times, and method of delivery and we consider that such changes would mean you receive a materially different service to what you agreed to when you booked your place on the CILEx Course, we will notify you in writing and you will be given the opportunity to confirm in writing within 14 days whether you would like to withdraw from your CILEx Course without further liability. We will refund the fees you have already paid,

11.7 **Changes to legislation and regulatory requirements**. Reference in these Terms (or in our policies, rules, regulations or Requirements at paragraph 3.1 above) to any:

statute, regulation or other legislation, including subordinate legislation;

Government agencies, departments or regulatory bodies, such as UK Visas and Immigration and the Home Office; and/or

requirements imposed by Government agencies or departments or regulatory bodies,

shall include any replacement, amendment, re-enactment or extension of such legislation, department, agency or requirement as made from time to time.

## 11.8 The CILEx